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## myBaloise – the online portal for our customers.

Practical, well-organised, time-saving. With myBaloise, you are always in control of your insurance documents. In other words: you can conveniently manage your contracts, premiums and claims online, without any red tape. And if you have any questions, simply contact your customer adviser. You can reach them directly via the portal.

### Advantages of myBaloise.

- Faster, more secure access to all your documents
- Current status of claims notifications
- Direct contact with your customer adviser

### Overview.

Information regarding your contracts and advice about payments can be found under “My products”.

### Contact.

You can use the “Inbox” to directly contact our Customer Service team.

### Digital insurance folder.

You can also store contracts from other insurance providers in myBaloise. The advantage: you simply have one central folder to keep all your important information. On request, we can also extend a counteroffer to your existing contracts.

### Making claims.

The “Claim overview” tab is where you will find all the information you need to submit a claim. Simply click the “Make a claim” button to access our web form.

### Customer profile.

You can edit your personal details under “My profile”.

### Family & Friends.

Would you like to give a family member or trusted individual access to your information? You can download, print and return a request form for this with myBaloise.